
INSTRKTIV

USER INSTRUCTIONS

INSTRUCTIONAL DESIGNER/TECHNICAL WRITER (32-40 hrs)

(location: Randstad/The Netherlands).

[INSTRKTIV](#) is among the best in the world for clear, compliant and appealing user instructions. We create clear user instructions with an outstanding design that comply with legal requirements.

Are you keen to find out how users use a product or interact with software, and how you can communicate that use in the best possible way? Do you like managing content and improving content creation processes? Are you interested to learn more about product safety legislation and apply that to the manuals you create?

Then we might be looking for you to join our growing team!

INSTRKTIV believes that user manuals should help people, not discourage them. We see it as our mission to create happier and safer users, therefore it's our goal to be the go-to partner for manufacturers, developers, and merchants seeking high-end user documentation for their products. As our new instructional designer/technical writer, you will create and write user-friendly instructions for our international clients. You will be working with the other team members, managing your own projects, and be responsible for the final products. You will be working on different interesting projects simultaneously.

To give you an idea, your working week could look like this:

- Have a meeting with a client to discuss how the product works and define the requirements of the manual;
- Work on the documentation of a client's software solution, using a CMS;
- Managing the creation of a quick start guide or small print user manual of an electronic device;
- Write content for a full manual of an industrial machine;

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- Visit a client to help them create a user manual for their product or machine;
- Setting up a content management system, creating sample projects, and migrating existing content.

Sounds great, doesn't it?

YOUR ROLE AS INSTRUCTIONAL DESIGNER/TECHNICAL WRITER

If you join our team, your tasks and responsibilities will include:

- have an intuitive understanding of technology and UX.
- have technical writing or at least copywriting experience.
- have experience with 3D CAD tools, preferably Solidworks.
- be used to owning a process, making decisions, and taking responsibility.
- speak English fluently and preferably German or Dutch.
- be an innovative problem-solver and extremely curious.
- have high attention to detail.
- be familiar with CMS and structured authoring (DITA XML).
- be flexible, be able to work together and independently.
- have a positive attitude and a sense of humor.

YOUR SKILLS

Ideally, you're experienced within the field of technical communication, or you have proven communication/writing skills with strong technical know-how. You have a hands-on approach and are looking for an opportunity to jump join an ambitious young company and grow together.

WE WOULD LIKE YOU TO:

- hold a BSc or MSc in a design and/or engineering-related subject.
- have an intuitive understanding of technology and UX.
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WE OFFER

- a 32 - 40 hours/week contract.
- working in a great environment and the possibility to work from home.
- healthcare contribution for mental care and physical therapy.
- a competitive fixed salary.
- covered expenses.
- travel opportunities and working abroad.
- training and courses.
- career opportunities.
- great flexibility.
- setting up your own social or innovation project.

We hope you recognize yourself in this role (and hope you got carried away with these perks). If so, send us an email with your motivational letter and resume to info@instrktiv.com.

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